



Retrofit Assessor

Location: On the road, with occasional travel to Birmingham & London

Type: Full time, Permanent

Compensation: Commission-based, with uncapped earnings (on target earnings of £48,000 – £70,000+ per annum)

- Do you care deeply about environmental sustainability?
- Have you always wanted to work in a modern, dynamic startup environment?
- Do you love to travel?
- Are you a powerhouse of raw, potential, looking to make an impact and jumpstart your career in a fast-growing industry?

You might fit right in with us. We need a **Retrofit Assessor** to join our team!

About us:

At [Hestia](#), we're on a mission to make every home in Great Britain sustainable – helping people to live greener, healthier, and happier lives. We are innovators in the built environment. We make residential retrofit easy and affordable by introducing technology to improve the speed, accuracy, margins, and customer experience of the overall process.

Role Overview:

We are on the hunt for an innovative and driven go-getter to join our **Retrofit Assessment team**. This is an exciting role – you'll be the face of Hestia with our valuable customers, drive the delivery of our retrofit services, and play a pivotal role in supporting our growth. If you're looking for a rewarding career in a buzzing startup that's all about making a difference, this is your shot!

Key Responsibilities:

Retrofit Assessments: Conduct assessments of residential properties to identify retrofitting needs and opportunities. This includes evaluating the current energy efficiency, insulation, heating systems, and potential for renewable energy installations.

Energy Performance Certification – Produce EPC/ EPR for homes both before and after retrofit works

Project Documentation: Prepare detailed reports and documentation of assessments, recommendations, and plans for retrofitting projects. Ensure accurate record-keeping for compliance and future reference.

Resident Communication: Maintain clear and respectful communication with residents throughout the assessment process. Provide updates and address any client concerns or queries promptly.

Stakeholder Collaboration: Work closely with coordinators and contractors to ensure a cohesive approach to retrofitting projects

Compliance and Standards: Ensure all retrofit recommendations and plans comply with the latest UK building regulations, energy efficiency standards, and any relevant local or national retrofitting schemes such as PAS2035

Continuous Learning: Participate in relevant training and professional development opportunities to enhance expertise in residential retrofitting.

Requirements:

Retrofit experience - Previous experience in residential retrofit assessments, including knowledge of building systems, HVAC, insulation, and renewable energy technologies. Experience in assessing measures under government schemes such as ECO4, SHDF and HUG

Relevant Qualifications: You've got the qualifications to prove your know-how - DEA Accreditation and Level 3 Retrofit Assessment accreditation.

Driver's License: You'll need to be able to commute to different locations.

Detail oriented – Complete accurate administrative duties such as data inputting, and completing relevant paperwork, and ensure these are completed to a high standard

Excellent communication & customer service – strong written and verbal communication, excellent customer service and interpersonal skills, with a respectful attitude to all residents and colleagues.

Delivery-focused and independent- Work to previously agreed goals and targets with minimal supervision. Action oriented and able to think on your feet.

Digital competence – You should be comfortable with digital tools and software. Whether it's energy assessment software, project management apps, or just keeping up with emails, a bit of tech know-how is essential.

Flexibility – 3 days a week of travel; some out of hours work (evening or weekend) may be required.

Adaptability and growth mindset – hard working, resilient and comfortable working in a fast-paced startup environment. Dedicated to personal growth, staying informed of the latest developments in retrofit technologies, materials, and best practices.

Why You'll Love working with us:

At Hestia, we're not just retrofitting homes, we're reimagining Britain's future—one sustainable home at a time. We're all in on the vision of making every home super kind to the planet, where living green equates to living fully. It's a bold dream, sure, but the best parts of history come from people who dream big.

We offer a fun, cohesive and flexible working environment with a bright and diverse team that thrives on achieving the ambitions we aim for.

We aren't everyday people, so we don't have everyday values. Our core values are the compass that guides us:

1. **We do the right thing** - we know right from wrong. When in doubt we ask, 'How would I want to be treated?'
2. **We are committed** - to the mission and to each other.
3. **We start with 'why not'** - just because it is, doesn't mean it should be. We are critical thinkers who don't shy away from a challenge to solve big problems. We know creativity takes courage -- we love 'this may sound wild but...'
4. **We get stuff done** - when we commit, we always deliver.
5. **We have a high bar** - we maintain the highest standards and aspire to be the best in everything we do.
6. **We give feedback as a gift** - we tell each other the truth and encourage a mindset of continuous learning and growth. We develop one another through apprenticeship and mentoring.
7. **We let our freak flags fly** - we don't merely tolerate, but celebrate diverse perspectives, personalities and life experiences.

How to Apply:

Please share your CV and with us at careers@hestia.homes

We are looking forward to meeting you!